



**PULSE INSTITUTE, AFRICA IN COLLABORATION WITH THE PULSE INSTITUTE, CANADA IS ORGANISING
 A 20-SATURDAYS PROGRAMME OF EXECUTIVE DIPLOMA IN APPROPRIATE DISPUTE RESOLUTION (ADR)**

NO.	SUBJECT/TOPIC	NO. OF SATURDAYS	REMARKS
1.	EFFECTIVE LISTENING AND SPEAKING SKILLS	1	Each participant will get the chance to play a role during the course period
2.	PULSE UNDERSTANDING OF LABOUR ACT, 2003 (ACT 651) FOR A TOTAL QUALITY PRODUCTIVITY	2	
3.	CONVERSATION FOR CHANGE IN INTEREST- BASED NEGOTIATION (IBN)	3	
4.	PULSE MODEL FOR RESPONDING TO CHANGE AND TRANSFORMATION	1	
5.	SELF-MEDIATION (<i>A 21st Century Conflict Resolution without a third party</i>)	3	
6.	MANAGERIAL/LEADERSHIP MEDIATION (<i>A 21st Century Conflict Mandatory Mediation</i>)	2	
7.	PULSE CONCEPT AND PRACTICE IN PROFESSIONAL MEDIATION (<i>The latest creative professional solution to conflict resolution in the 21st century</i>)	5	
8.	ARBITRATION	2	
9.	MENTORING AND COACHING (<i>CLOSING & WORK PLAN</i>) & PROJECT WORK	1	

**20 WEEKS -
 SATURDAYS ONLY**

**STARTING
 FEBRUARY 7, 2009
 VENUE: CENCOR**

**Our Executive Diploma
 prepares you to do an
 Applied Programme in ADR.**

Visit website www.pulseafrica.net for details of PULSE INSTITUTE, AFRICA formerly GAMEY & GAMEY ACADEMY OF MEDIATION

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